

HELLO!

Do you guys know that you are handpicked from a bunch of people who had applied for your position!!

You must be feeling proud by now ...





AGENDA

- 1. About Our Company
- 2. About Our CEO
- 3. Our Vision & Mission
- 4. Your Roles & Responsibilities
- **5. Company Culture**
- 6. Benefits & Perks
- 7. Policies & Procedures
- 8. Training & Development
- 9. Infrastructure
- 10. Employee Wellness Snapshot

ABOUTTHE COMPANY

Welcome to V CATCH. We're not just a workplace, we're a close community driven by innovation and diversity. Our mission guides us, and your energy and skills are exactly what we need. Join us in pushing boundaries and making a positive impact. Welcome to a place where your ideas count, your growth matters, and together, we're building something extraordinary.





With over 20 years of experience in collections, Mr. Kiran Kumar C leads with a vision that blends expertise with empathy. His leadership is built on equality, motivation, and teamwork, ensuring that every team member feels valued and empowered. By fostering a culture of collaboration and excellence, he inspires us to achieve new milestones while upholding the highest standards of integrity and professionalism.



OUR VISION & MISSION

OUR VISION

Retain our clients in an ethical way by proving that each client's ROI is met.



OUR MISSION

Continuously strive to be the best in the industry by enhancing the current skill-set.

YOUR ROLES& RESPONSIBILITIES

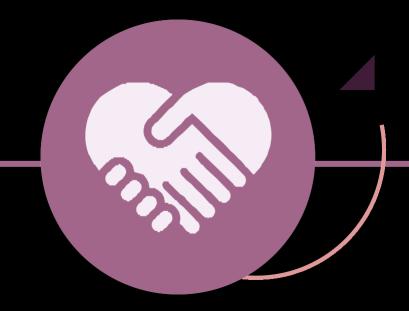
We're stoked to have you with us. Your energy and skills are exactly what we need, and we can't waitto see the awesome things we'll achieve together.

Feel at home, ask anything, and let's make work a blast.



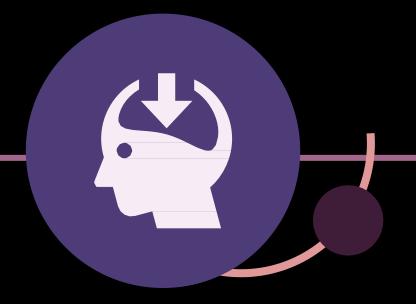
- Spread positivity to others around you
- Follow your company's updates on various platforms.
- Keep your desk neat and follow Clean Desk Policy.
- Be the first to take the initiate in learning collaboration.
- Adhere to HR and Admin policies without fail
- Keep an eye on the improvement factors
- Follow clear communication process with your peers

COMPANY CULTURE



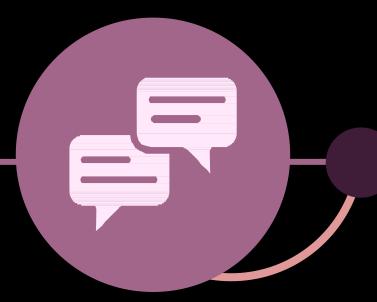
COLLABORATION AND INCLUSIVITY

We believe that diverse perspectives foster innovation, and every voice is valued. Expect a workplace where your ideas are not only heard but actively encouraged.



CONTINUOUS LEARNING AND GROWTH

We embrace a culture of continuous learning. Your professional growth is a priority, and we provide resources, mentorship, and opportunities for skill development.



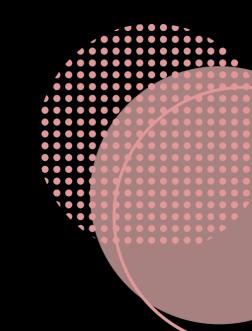
OPEN COMMUNICATION AND TRANSPARENCY

Communication is at the heart of our culture. We believe in transparency and open dialogue at all levels.



BENEFITS & PERKS

Enjoy wellness programs, team-building activities, and social events. Your journey with us is not just about work, it's about thriving both personally and professionally. Welcome to a workplace that cares about you.



CAICH

POLICIES & PROCEDURES

CODE OF CONDUCT

Upholding respect, integrity, and professionalism is at the core of our Code of Conduct, ensuring a safe and inclusive workplace.

LEAVE POLICY

We prioritize a healthy work-life balance, offering reliable work hours to optimize productivity and personal well-being.

COMMUNICATION GUIDELINES

Open and collaborative communication is encouraged through regular team updates, meetings, and accessible groups.

PROFESSIONAL GROWTH

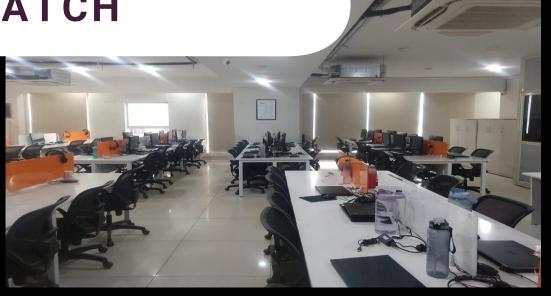
We invest in your professional development, providing opportunities for training, skill-building, and advancement within the company.



TRAINING & DEVELOPMENT

Our training program equips you with the skills and knowledge to thrive in your role and contribute meaningfully. From comprehensive onboarding to ongoing professional development opportunities, we provide the tools for success. Workshops, mentorship, and access to external resources ensure you stay ahead in your career. Welcome to a culture of continuous learning and innovation.









INFRASTRUCTURE

ERGONOMIC WORKSTATIONS

Our workspaces are designed with your wellbeing in mind, featuring ergonomic furniture to support comfort and productivity.

FLEXIBLE BREAK SPACES

Enjoy break areas designed for relaxation and socialization. Flexible spaces cater to various needs, whether you prefer a quiet corner or a collaborative setting.

WORK SPACE

Our premises is under surveillance round the clock with Bio-metric access. The stations are paper-free except designated areas.

COLLABORATIVE MEETING SPACES

Foster creativity and teamwork in our collaborative meeting spaces equipped with modern technology, making communication and collaboration seamless.



EMPLOYEE WELLNESS SNAPSHOT

Our employee engagement program includes Fun activities, quizzes and relaxation sessions. With healthy snacks and flexible break areas, we promote physical and mental health.

Beyond the workplace, we offer activities and workshops for a holistic approach to well-being.

ANY QUESTIONS?

As we conclude your onboarding, we want to address any remaining questions you may have. This is your chance to seek clarification on any aspect of your role, company culture, or about our company. Your questions are valuable, and we're here to ensure you feel confident and well-informed. Let's make sure you're ready for the exciting journey ahead.



